**Technical Support Contact List**

Please call AutoCrib first for all Technical Support issues. If the call back time exceeds 15 minutes for AutoCrib, then proceed to the next person on the list

1. Autocrib Tech Support: 1-800-671-6501
   1. Email: [techsupport@autocrib.com](mailto:techsupport@autocrib.com)
   2. Portal: [www.autocribsupport.com](http://www.autocribsupport.com)
2. Service & Support Managers
   1. West - Steve Cripps: 1-778-549-0389
      1. Ext: 89164
      2. Email: [scripps@dgisupply.com](mailto:scripps@dgisupply.com)
   2. East – Jay Klaver: 1-416-970-3252
      1. Ext: 89336
      2. Email: [jklaver@dgisupply.ca](mailto:jklaver@dgisupply.ca)
3. Implementation Specialist
   1. Brendan McCarthy: 1-416-524-9514
      1. Ext: 89326
      2. Email: [bmccarthy@dgisupply.ca](mailto:bmccarthy@dgisupply.ca)
4. Operations Manager
   1. Mike Rigato: 1-289-259-2049
      1. Ext: 89033
      2. Email: [mrigato@dgisupply.ca](mailto:mrigato@dgisupply.ca)

Please program your cell phones with the above information

**Inventory Specialists**

Please email the Inventory Specialist Helpdesk with ALL inventory issues for investigation.

HelpDesk - Email: [CVTChangesRequests@dgisupply.ca](mailto:CVTChangesRequests@dgisupply.ca)

If you require immediate assistance, please call your Inventory Specialist directly. If you are unsure who it is for your account. Start at the top of this list and work your way down.

1. Rob Balasa – Ext: 89128
   1. Email: [rbalasa@dgisupply.ca](mailto:rbalasa@dgisupply.ca)
2. Ron Rigelhof – Ext: 89233
   1. Email: [rrigelhof@dgisupply.ca](mailto:rrigelhof@dgisupply.ca)
3. Zheng He – Ext: 89428
   1. Email: [zhe@dgisupply.ca](mailto:zhe@dgisupply.ca)
4. Taka Serizawa – Ext: 89405
   1. Email: [tserizaawa@dgisupply.ca](mailto:tserizaawa@dgisupply.ca)

Inventory Manager

Danielle Rebelo – Ext: 89457

Email: [drebelo@dgisupply.ca](mailto:drebelo@dgisupply.ca)